

Diocese of Bristol - North Severnside Benefice
(Parishes of St Helen's Alveston, St Mary's Olveston,
St John's Elberton, St. John's Aust and
St. Mary's de Malmesbury, Littleton)

Approved by:

St Helen's PCC on: 3rd April 2023

St Mary's PCC on:

St John's PCC Aust on:

St John's Elberton on:

St Mary's Littleton on:



North Severnside Benefice Complaints Procedure.

If you have any issues concerning any of our Churches and its congregation, which you are unable to resolve informally, please put them in writing addressed to:

St Helen's, Alveston

The Churchwardens:

Mrs Rosemary Boere at rosemaryboere@gmail.com , 01454 615353 and/or

Mrs Elaine Lee at elainelee46@virginmedia.com 01454 419322

Safeguarding Officer, Mrs Clare Stephens at claremstephens@yahoo.co.uk , 01454 850197.

St Mary's Olveston

Churchwarden and Safeguarding Officer

Mrs Debbie Harries at oboe-debbie@live.co.uk, 01454 613273

St John's Aust

Churchwardens:

Clive Roberts (07743307877)

Jenn Dickens (01454 632312)

Safeguarding Officer

Please contact Safeguarding Officers for St Helen's or St Mary's, Olveston

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St Mary's Littleton on:

St John's Elberton

Churchwardens:

John Gunnery at jfbgunnery@aol.com

Pauline Ford

Safeguarding Officer

Please contact Safeguarding Officers for St Helen's or St Mary's, Olveston

St Mary De Malmsebury Littelton Upon Severn

Churchwarden:

Mrs Lyn Carnaby, lyncarnaby@gmail.com , (01454 412097).

Safeguarding Officer

Please contact Safeguarding Officers for St Helen's or St Mary's, Olveston

All correspondence should be signed and dated by yourself. They will then endeavour to resolve the matter swiftly, in a discreet and sensitive manner.